



# DEPARTMENT OF TOURISM

Ministry of Industry, Commerce and Employment

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DOT/SCD/Hotels/2023 / 1880

31 July 2023

Dasho Dzongda

Dzongkhag Administration

PARO.....

Subject: **Assessment and certification of 1 Star and 2 Star Hotels**

Dear Dasho,

We would like to inform that the Hotel Assessor Training for the Central and Western Dzongkhags has been successfully completed. The Ministry would like to extend its gratitude to the Dzongkhag for support and cooperation, which facilitated in making timely arrangements for the training.

Based on the recommendations received from the participants during the training, the Department of Tourism has developed a SOP to guide the Dzongkhag in the conduct of hotel assessment for one star and two star rating. Additionally, the SOP will also provide essential guidance to hotels interested in applying for assessment.

Therefore, we would like to request the Dzongkhag to inform non-star hotels under your jurisdiction to apply for assessment if they are interested to provide services to tourists. The assessment must be conducted in line with the attached SOP. The Dzongkhags administration should seek support and guidance if required from Regional Office of Industry, Commerce and Employment (ROICE) for assessment. The Department has plans to provide training to the ROICE officials on the hotel assessment.

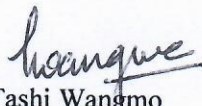
The list of hotels assessed by DOT and approved for one star and 2 star rating is also attached for your reference and record. These hotels are not required to apply again for assessment.

For further clarification, kindly contact Ms Deki email at [deki@tourism.gov.bt](mailto:deki@tourism.gov.bt) or 17627540.

Looking forward to your continued support and cooperation.

Warm regards,

Yours sincerely,

  
Tashi Wangmo  
Secretary



Cc:

- Hon'ble Lyonpo, MoICE for kind information
- Director General, Department of Tourism for necessary action

**BHUTAN**  
Rolievo